punnet

# CELEBRATIONS
# TERMS + CONDITIONS

These Terms and Conditions are designed to ensure we can deliver a consistently high standard of service, maintain an exceptional guest experience aligned with Punnet's expectations, and support fair and responsible use of our function space particularly during busy periods.

- As bookings are taken on a first-come, first-served basis, we recommend securing your date early to avoid disappointment.
- Our function room packages are priced based on tiered pricing structure with a minimum number of guests to reflect the exclusive use of the space. If guest numbers attending on the day differ to those advised by you, the function fee charged may be adjusted to reflect this change. Further, when booking the Glasshouse or Strawberry Pergola (larger rooms), if attendees are 15x or less, a surcharge of $100 applies. Alternatively, you have the option to move the booking to our smaller function room the Seedling Shed for no additional surcharge, or move to the main eatery (both as availability allows).
- Numbers attending are calculated on adults attending, children attending who order off the kids menu are counted as 0.5x an adult.
- Function bookings are allocated a set duration. A surcharge of $75 applies if your booking extends more than 30 minutes beyond the scheduled end time, and for each additional 30-minute period thereafter.
- You're welcome to pre-arrange access the room 30 minutes before your booking to set up decorations (limited to two people). This time is reserved for setup only, not for guest arrival. As we may be resetting the space from a prior booking, we appreciate your understanding. Please ensure all decorations are removed at the end of your event.
- A non-refundable deposit is required to confirm your booking and will be applied towards your function fee. The remaining balance is payable on the day of the event.
- Unless by prior arrangement, we do not allow invoicing of functions on credit account terms.
- A public holiday surcharge applies to food and beverage purchases only. Room hire/ function fees are excluded.
- We have carefully crafted our function service options to ensure your guests experience Punnet at its finest. For celebration functions selecting our main menu service, a minimum spend per adult applies. This is typically met by each guest ordering a main meal (cabinet items and sides are not considered a main). Where the minimum spend is not reached, the shortfall will be charged accordingly.
- To ensure smooth service, main menu options for large groups may be limited at our discretion.
- As our sharing platters and family style catering are specially curated for your event, these orders must be confirmed with us at least 5 days prior the event date, and a 50% deposit is payable at least 3 days prior to function date.
- As we are first and foremost an eatery, we kindly ask that no outside food is brought in, with the exception of celebration cakes or cupcakes.